

Self Help Computer Tools

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- ▶ This presentation is designed to teach you some simple tools you can use to keep your Windows computer running at optimal speed. I will demonstrate each step as we go. Feel free to ask questions along the way. This may take 2 sessions to complete.
- ▶ The following tools will be covered
 - ▶ Set a Restore Point
 - ▶ Run Ccleaner
 - ▶ Run File Explorer Properties
 - ▶ Delete Temp Folder Files
 - ▶ Delete Hidden Temp Folder Files
 - ▶ Check Status of Drivers
 - ▶ Windows Update
 - ▶ Antivirus

Set Restore Point

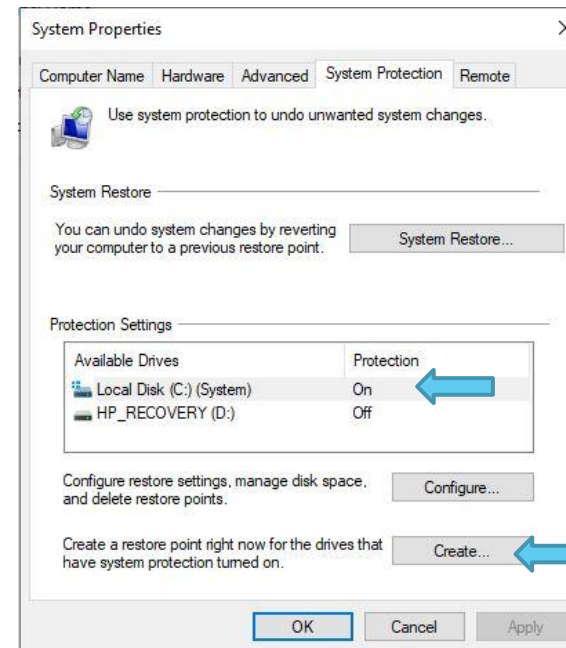
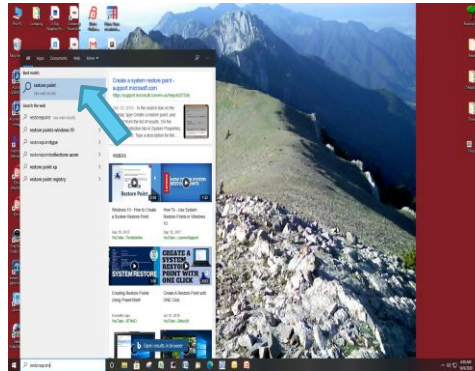
This is important because it will provide you the ability to recover your system in the event of a crash.

Type “Create a restore point” in the search box

Click “Create a restore Point” from the context menu

Ensure your System drive protection (Normally C drive) is on

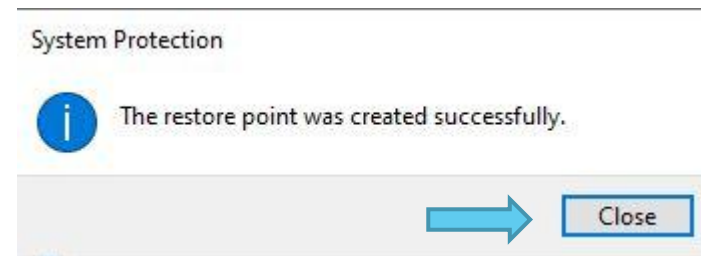
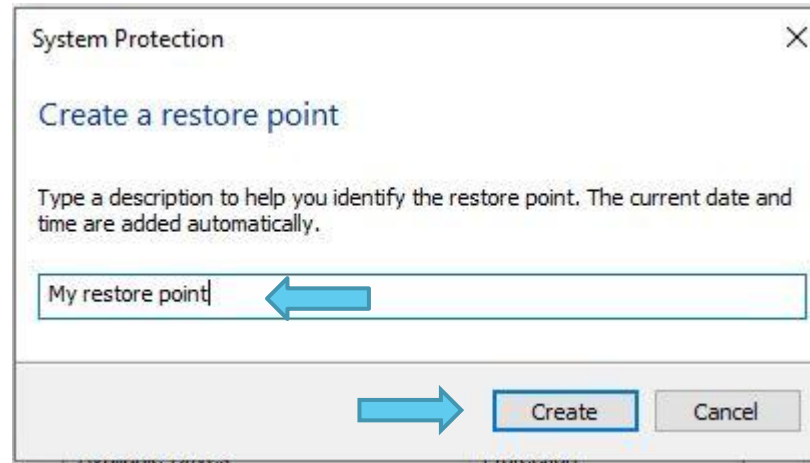
Click the Create button



Set Restore Point

Title the restore point and click
Create button

Click Close



Run CCleaner

CCleaner is a free safe app that you can use to help keep your computer running faster. It is used to clean out erroneous files that accumulate as you use you're your computer. Ccleaner also provides a safe way to optimize your registry.

Run CCleaner

Download CCleaner Standard installer here

<https://www.ccleaner.com/ccleaner/builds>

Select Free version with standard installer

Click Download button

Click open file for ccsetup57x lower left

Click install

Open CCleaner if not already open

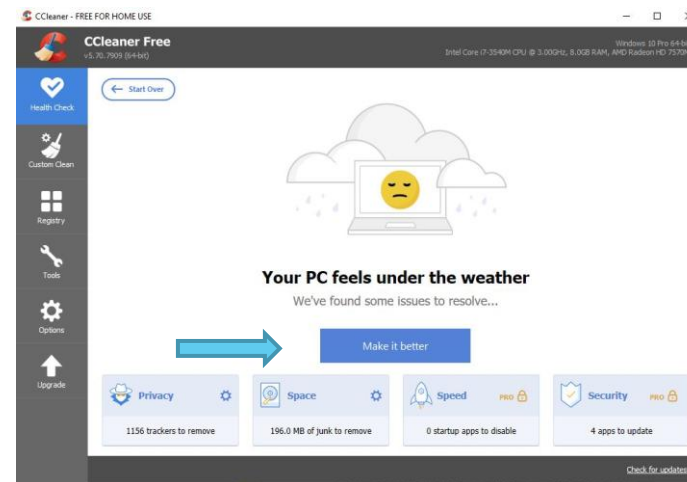
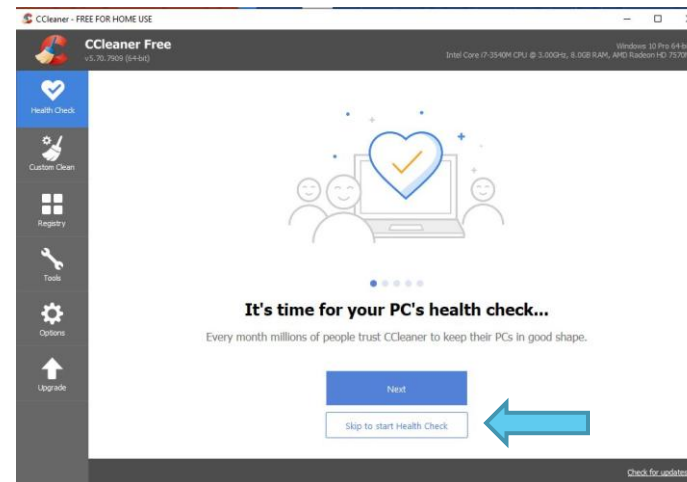
The image displays three sequential screenshots from a web browser, illustrating the steps to download and install CCleaner. The first screenshot shows a product listing for 'CCleaner Free (Version 5.70.7909) - Latest official release' with a 'Download' button. A blue arrow points from this button to the second screenshot, which shows the downloaded file 'ccsetup570.exe' with an 'Open file' button. Another blue arrow points from this button to the third screenshot, which shows the 'CCleaner v5.70 Setup' window with an 'Install' button. A final blue arrow points from this button to the right.

Run CCleaner

Perform Health Check

Click Skip to start health check

Click Make it better

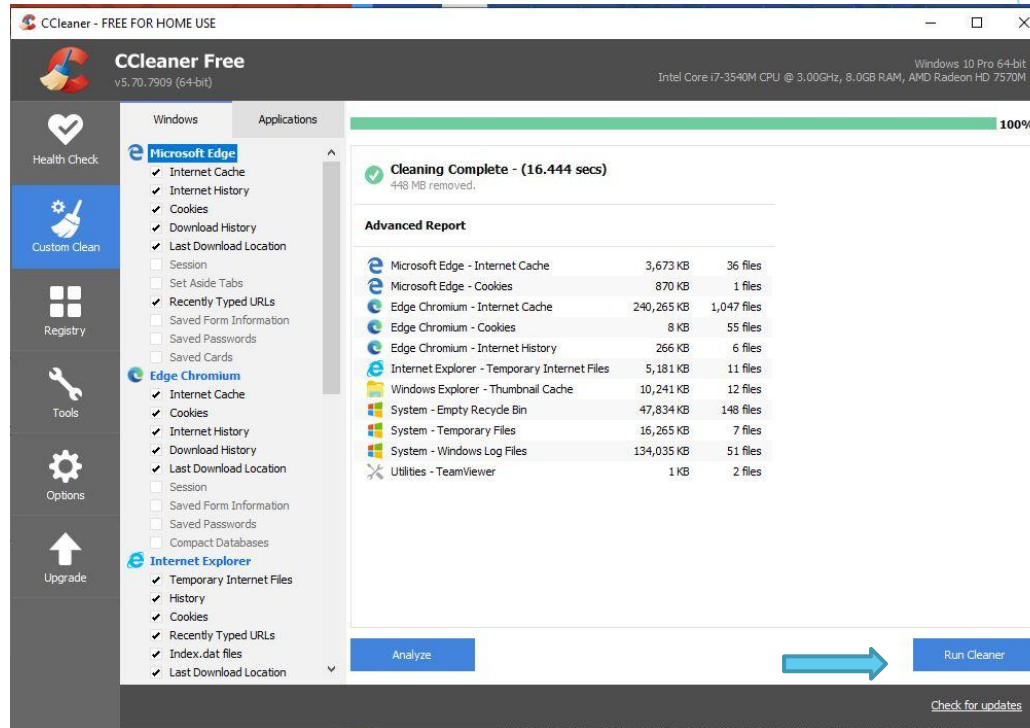


Run CCleaner

File Cleaner

Click Custom Clean

Click Run Cleaner (Repeat multiple times until most files are eliminated)



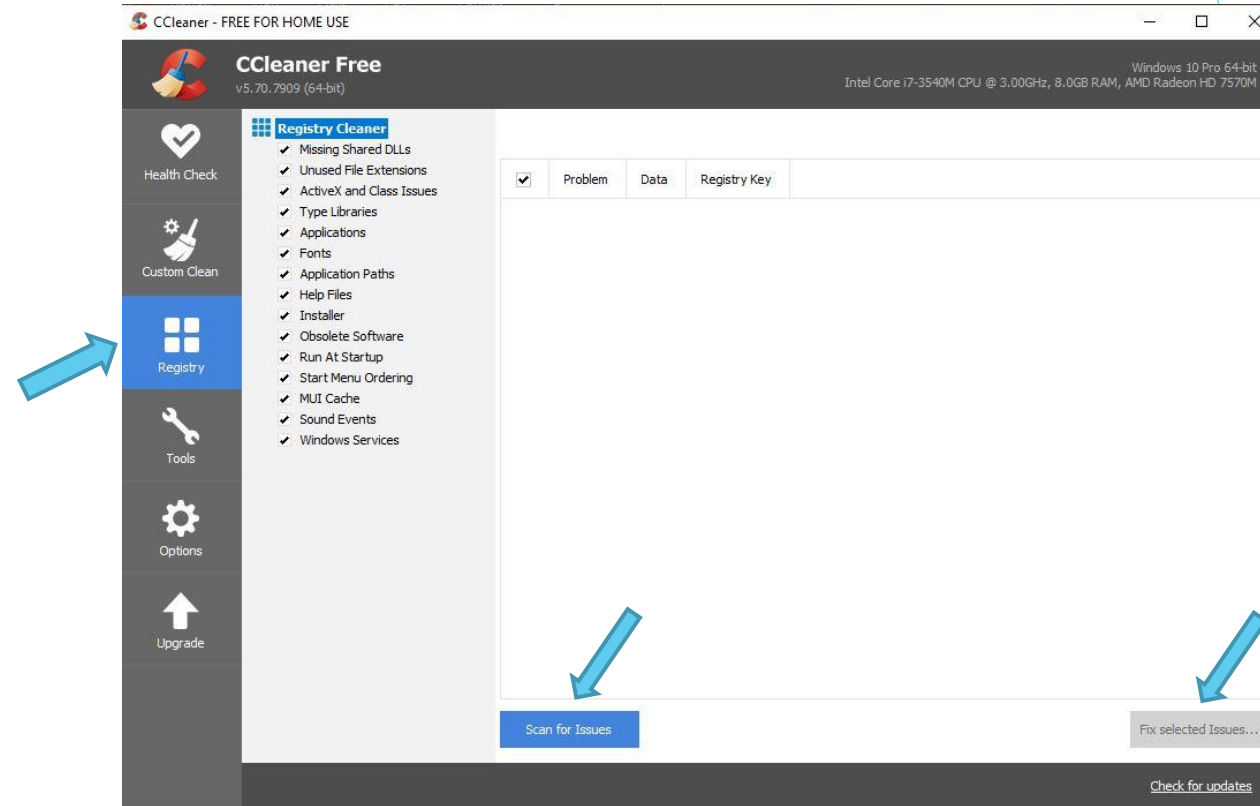
Run CCleaner

Registry Cleaner

Click Registry

Click Scan for Issues

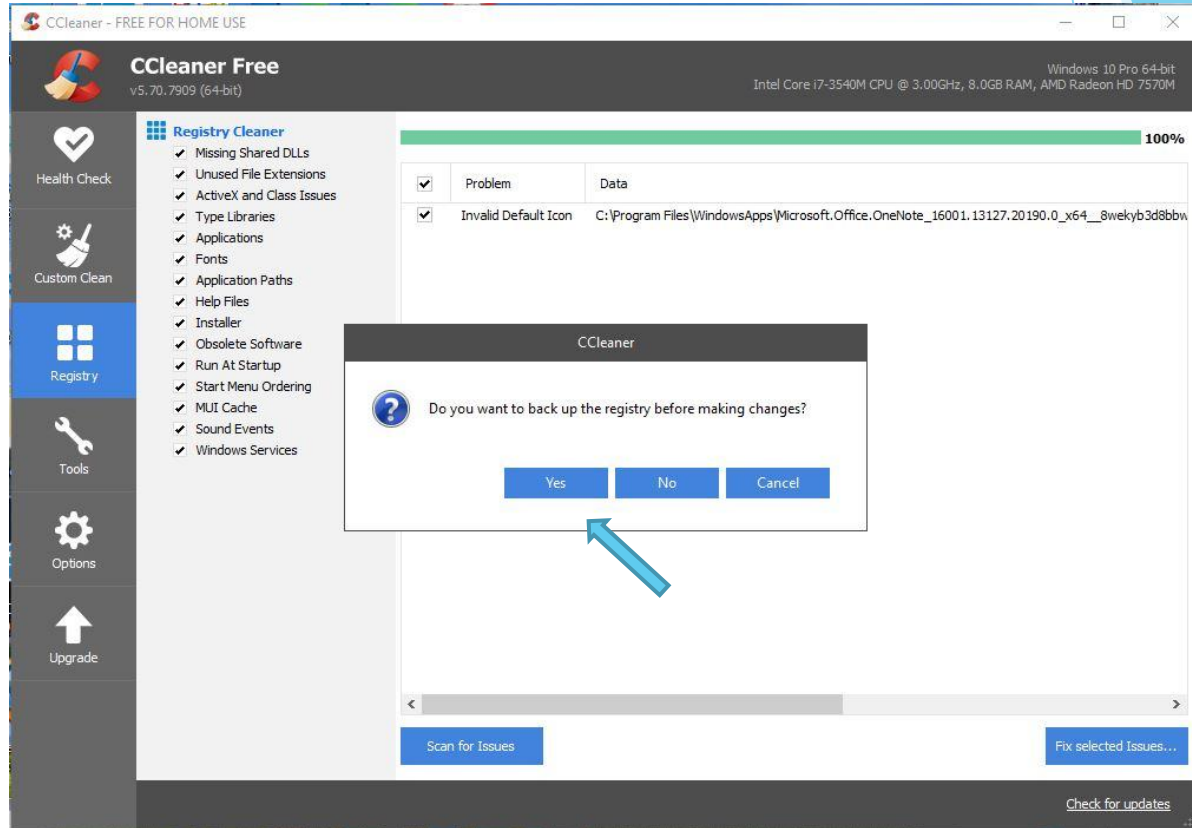
Click Fix selected issues



Run CCleaner

Registry Cleaner

Click Yes to save backup registry
(save in folder you desire)



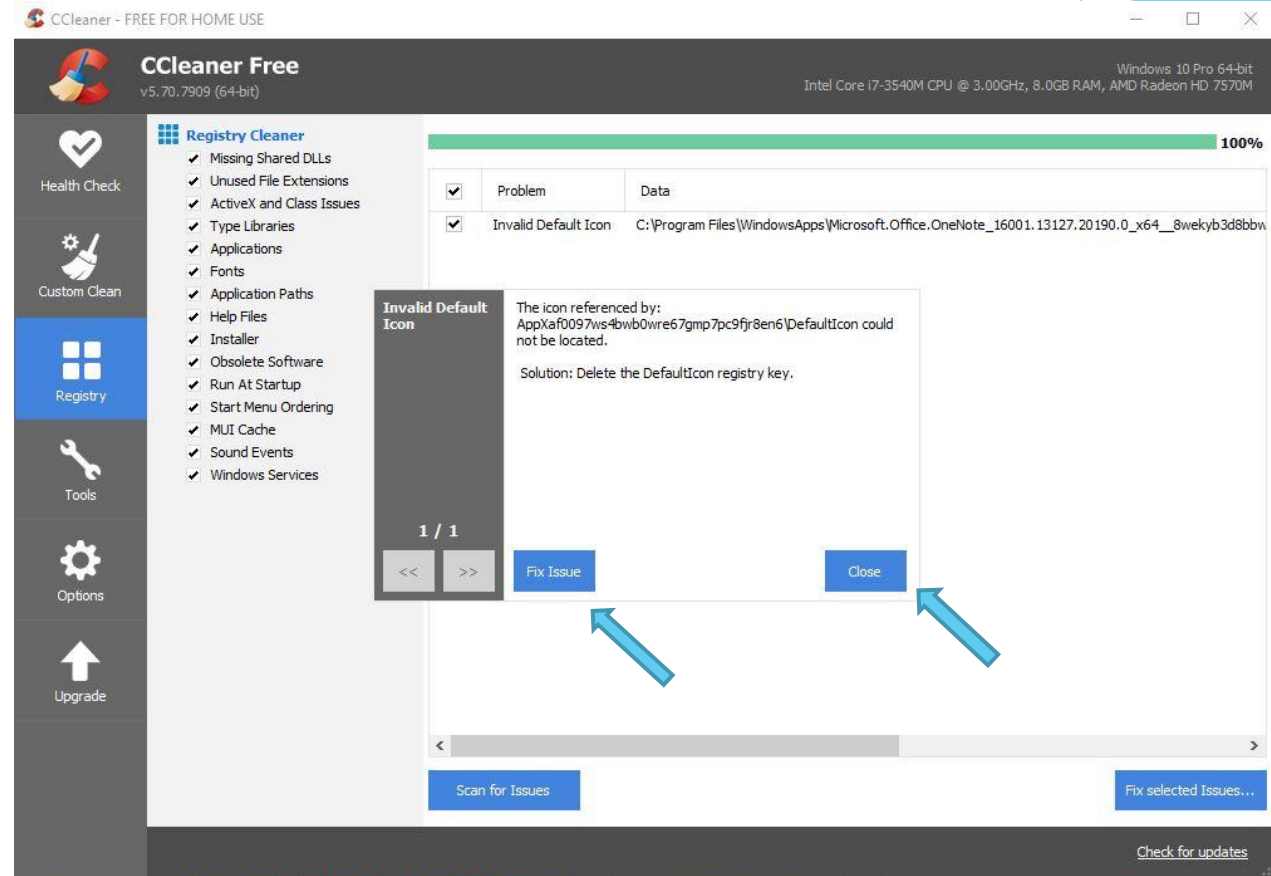
Run CCleaner

Registry Cleaner

Click Fix All Selected Issues

Click Close

Repeat until all issues are gone



Run CCleaner

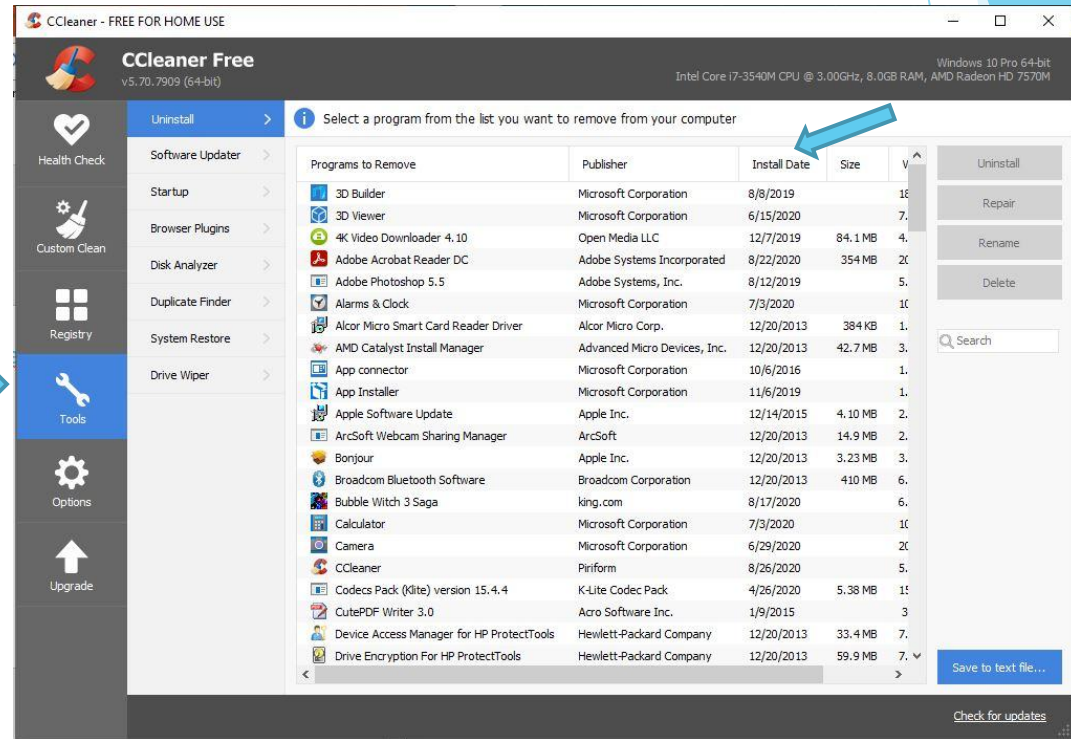
Check for new unintentional programs

Click on the Tools tab on the left (Uninstall should be selected in next column)

Wait for programs to load

Recommend to sort by Date

Look for suspicious programs (especially recent ones)



Run CCleaner

Turn off startups you don't need

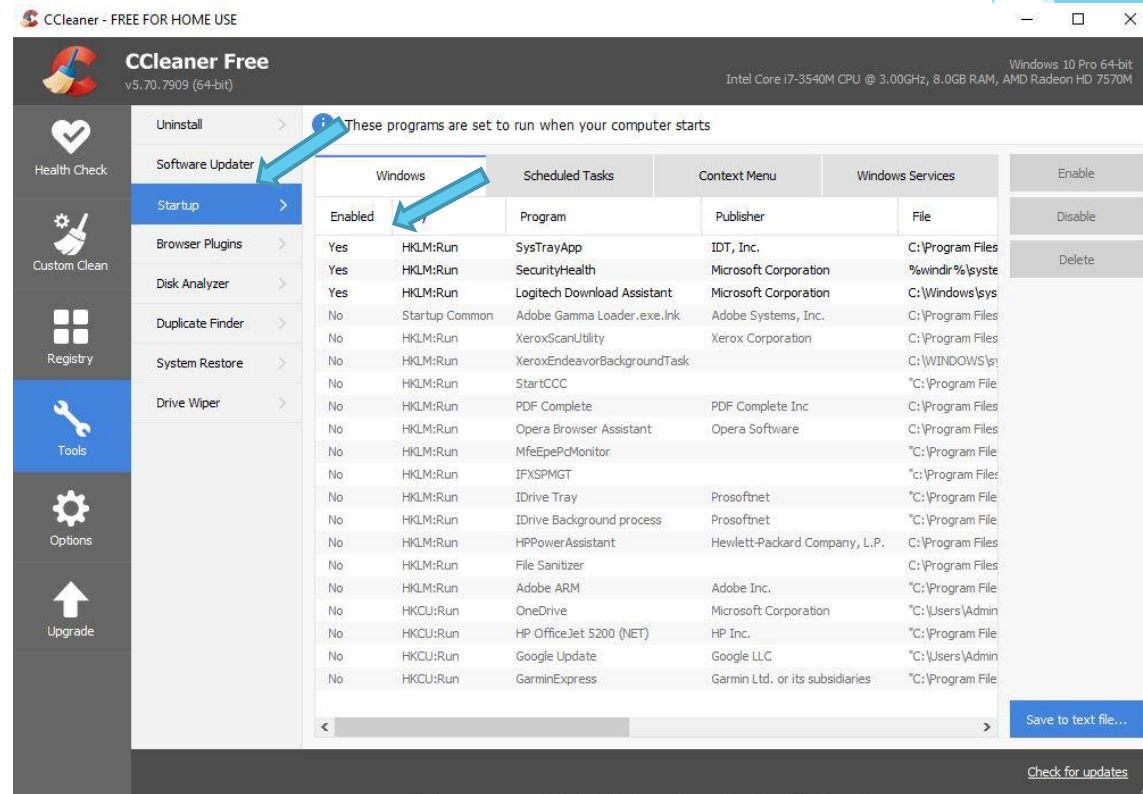
Click on Startup in second column from left

Click on top left column in dialog box labeled "Enabled" to sort to put all Yes' on top

Consider disabling all programs you don't need running in the background on startup

Keep in mind these programs and still be used when started manually)

This can also be done in Windows using the Task Manager



Run File Explorer Properties

File Explorer Properties is built in to the operating system and does much the same as Ccleaner but a bit slower. That is why I usually run Ccleaner first; however, running both seems to find more erroneous files and cleans up the computer better.

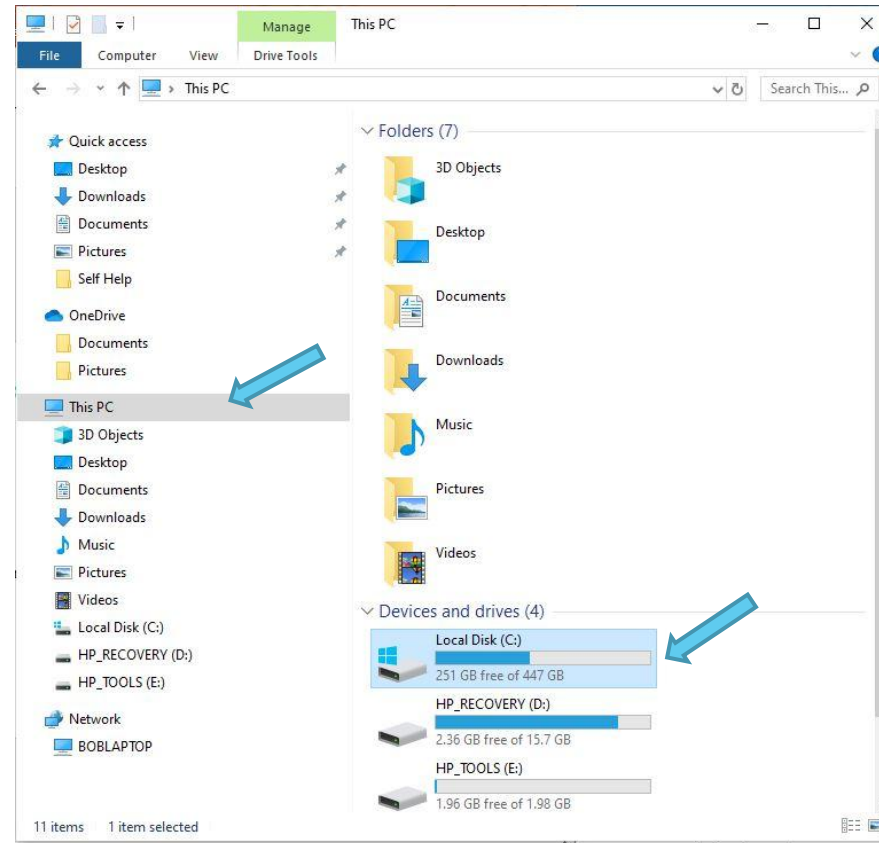
Run File Explorer Properties

Open windows explorer

Click on “This PC”

Right click on C drive or drive your Windows 10 operating system is on

Click on properties at the bottom of the context menu to open the Properties dialog box



Run File Explorer Properties

Run Disk Cleanup

Click on the Disk Cleanup button

Select all the boxes for each of the file categories

Click OK

Click Delete Files

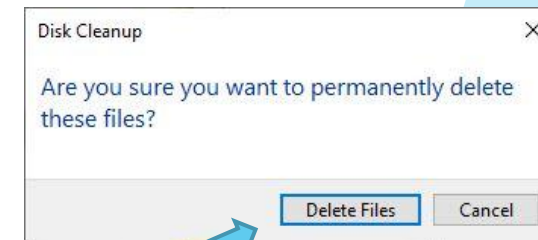
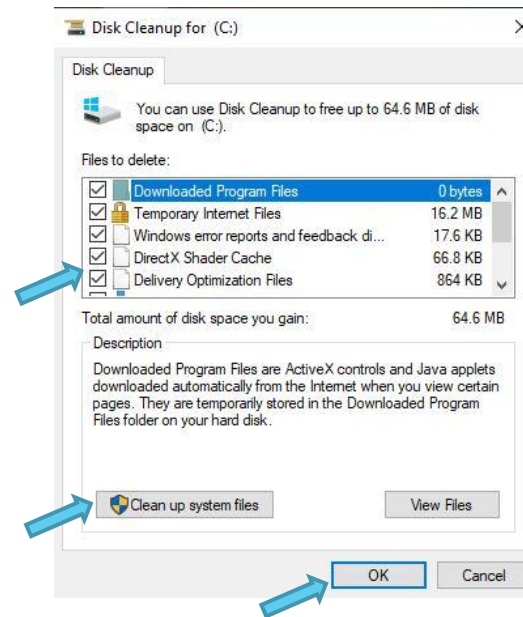
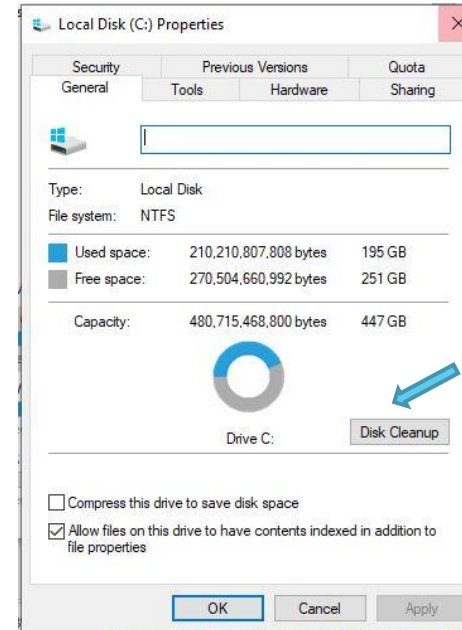
Click Disk Cleanup again

Click clean up System Files

Select all file categories

Click OK

Click Delete Files



Run File Explorer Properties

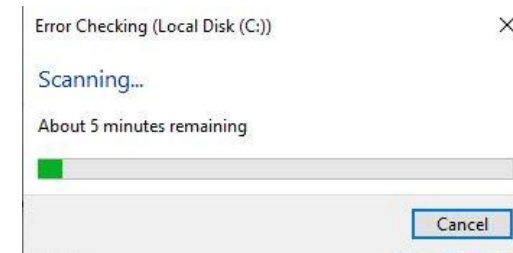
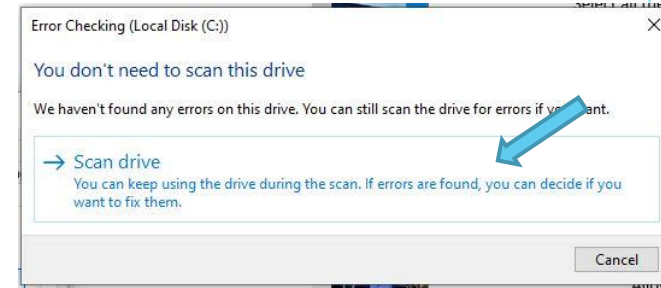
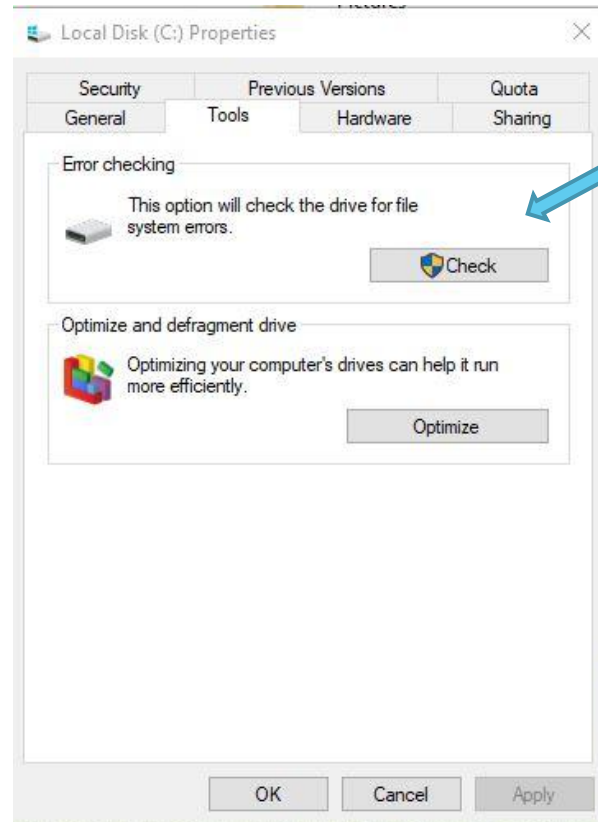
Run Error Checking

Click on the tools tab at the top of the properties box

Click the Check button

In the dialog box click Scan Drive

Allow time for scan



Run File Explorer Properties

Run Optimization and defragmentation

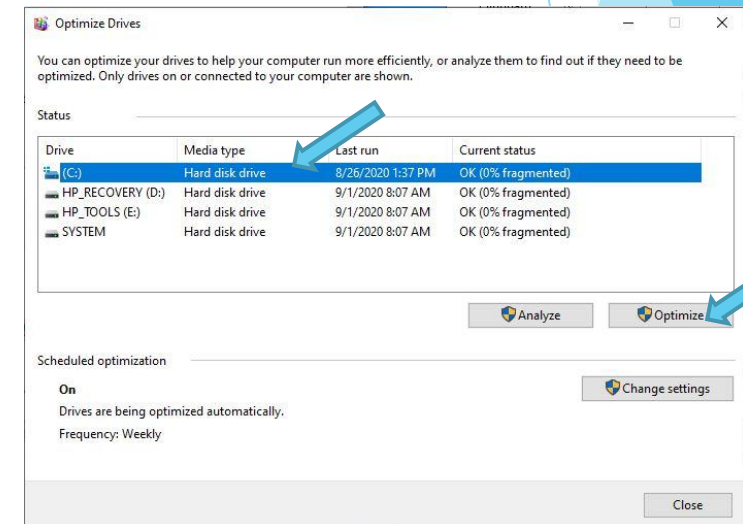
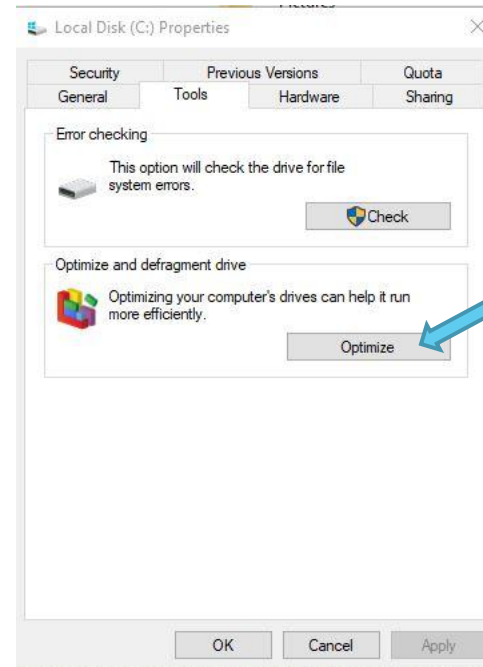
Click the Tools tab at the top of the dialog box

Click the Optimize button

Select the C drive or Windows 10 operating system drive

Click the Optimize button (Dialog box show optimization progress pops up)

This may take some time



Delete Temporary Folder Files

Open windows explorer

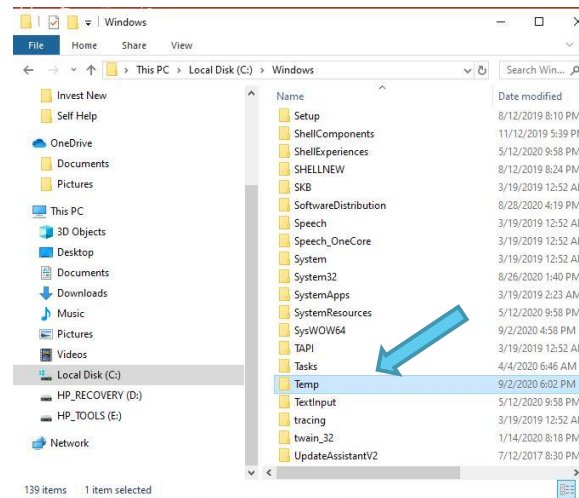
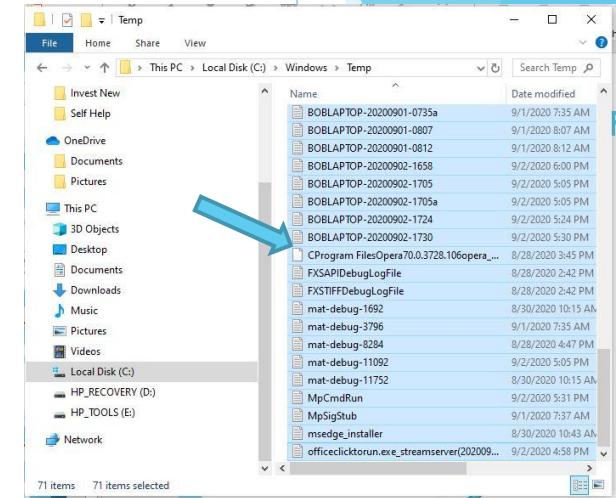
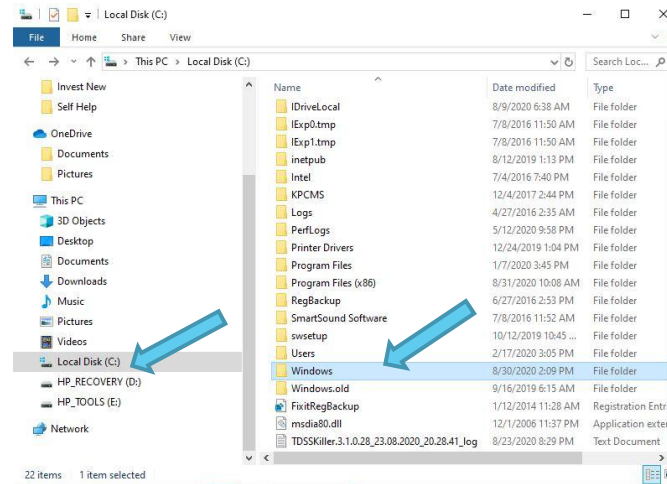
Click on C drive or windows 10 drive

Click on Windows folder

Click on Temp folder

Select and delete all files

Some files may not delete as they may be in use



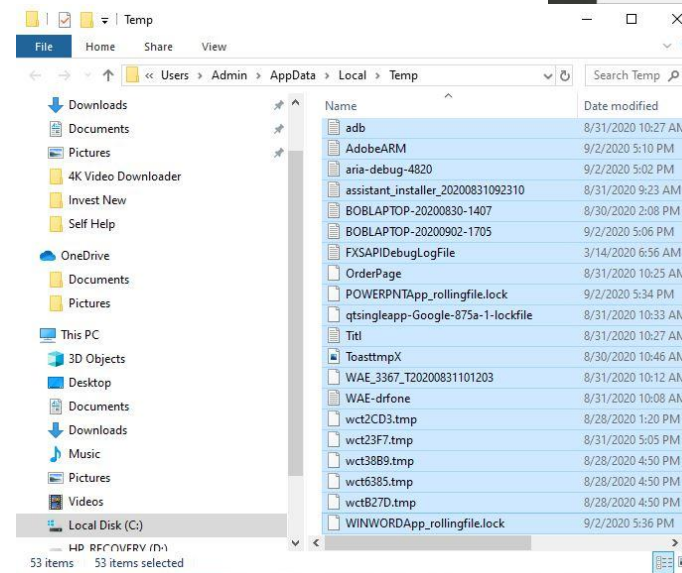
Delete Hidden Temporary Files

Type %Temp% in search box

Hit Enter

Select and delete all files

Some files may not delete as they may be in use



Check Status of Device Drivers

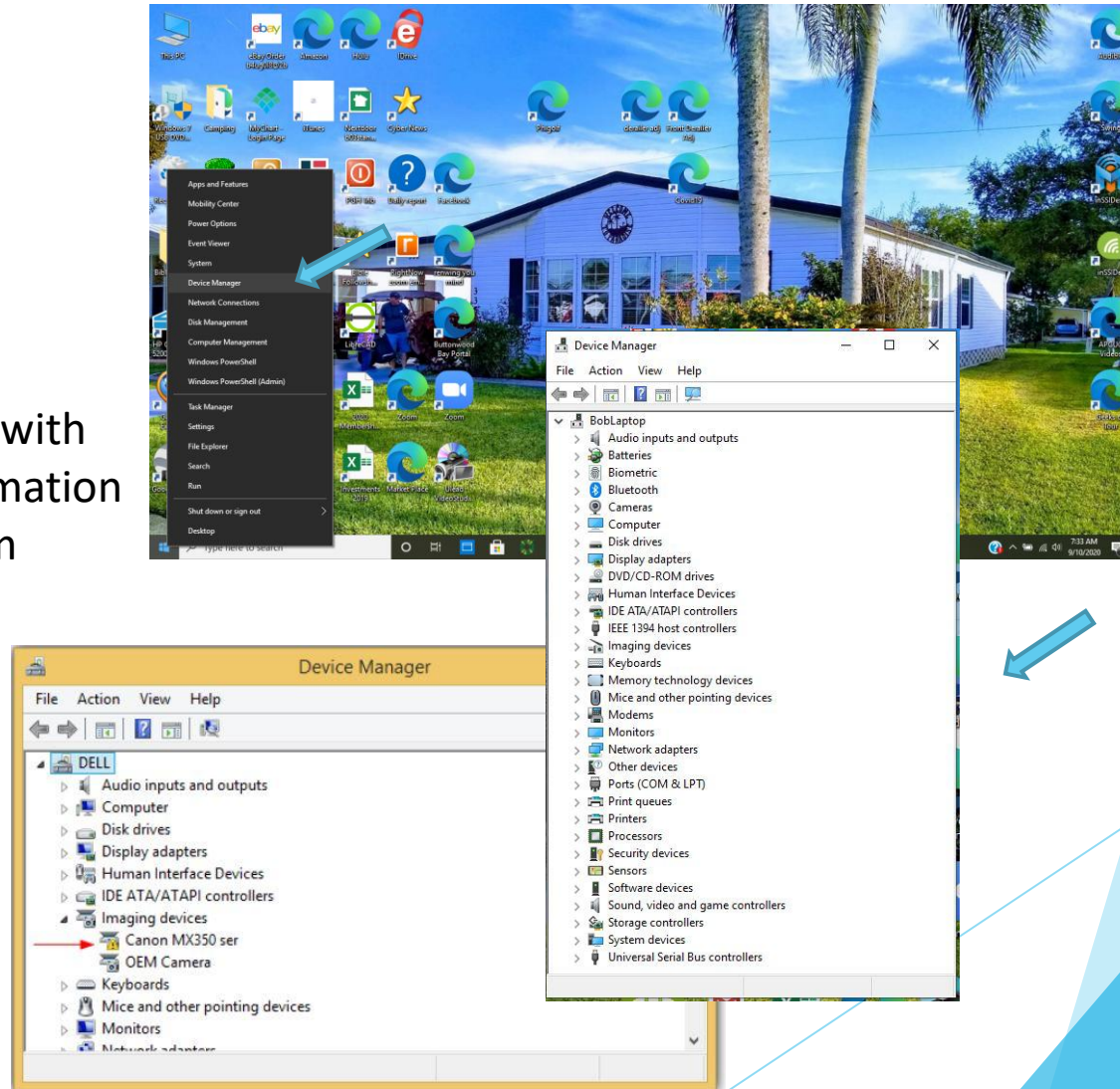
Right click on start button

Click on Device Manager

Dialog box displays all device drivers.

Any problem drivers will be annotated with either a yellow question mark or exclamation point depending on severity of problem

Bad drivers will need to be updated



Ensure Operating System is up to Date

Click on Start button

Click on the gear icon to enter the Settings Page

Click on Update and Security

Windows Update page search for updates or updates may need to be downloaded and installed

Click the download button and allow updates to install

Ensure update is running automatically
Pay attention to “Active Hours” setting

Antivirus/Firewall

Make sure antivirus is up to date and scanning
Run a complete scan
Make sure your Firewall is turned on

Questions

If you have any issues as you try these procedures, we will spend some time next week to answer your questions and provide help.

Feel free to email any questions to bbccquestions@gmail.com